

ILEVEN HEAVEN INFORMATION

1. PAYMENT

The full outstanding balance must be settled 7 days before arrival.

2. BANKING DETAILS

Capitec Bank

In die naam van / In the name of: Petro Lessing-Landman

Rekening nommer / Account number: 1346228246

Tak/ Branch: Hoedspruit 470010

3. DOCUMENTATION NEEDED AFTER PAYMENT OF DEPOSIT

(Please email the below documents to lessingpetro@gmail.com in order to arrange entrance and parking)

- Copy of identity document
- Vehicle registration number
- Make of vehicle
- Model of vehicle
- Colour of vehicle
- Completed & signed booking form

4. EQUIPMENT INSTRUCTIONS FOR USAGE

- The manuals for the oven/stove and Samsung fridge / freezer are in the shelve under the oven.
- Instructions for the TV and DVD players are behind the broom- & main bedroom cupboard door.
- The other manuals are in the coffee table and main bedroom bedside drawer.

5. CANCELLATION POLICY

- 3 months before stay date: 80% of deposit is refundable
- 1 month before stay date: 50% of deposit is refundable
- 2 weeks before stay date: 20% of deposit is refundable
- 1 week before stay date: 0% of deposit is refundable

6. BREAKAGES

All breakages will be charged and must be paid immediately before checking out.